

When we find a suitable tenant for your property we keep on working in your interest. Tenants can be quite demanding, expecting maximum value for the money they are paying. Whether it's a fridge failure or a boiler that's broken down, you can be sure any tenant will want a swift repair – however inconvenient it might be for you.

This is one reason for considering our Property Management Service. We look after any repairs and tenancy issues for you. We also visit the property to keep an eye on its condition. Plus, we'll check that your rent is paid and on time.

All you have to do is sit back and enjoy the income, Whitemews will take the strain and keep you fully informed.

What does our Property Management Service include?

- **Receive rent from your tenant and make payment to you**
We send you a statement of account for your tax records
- **Inspect your property**
To ensure everything is as per the conditions set out in the Tenancy agreement.
- **Maintenance**
Arrange repairs for you, with your approval if required, using reliable, competitive, professional firms. Wherever possible we use companies that have an established relationship with Whitemews.
- **Insured emergency repairs**
24 hours a day, 7 days a week, every week of the year.
- **Professional cleaning**
We can arrange proper 'spring-cleaning' if required prior to a new tenancy.
- **Check-in and Check-out**
To help with insurance claims and deposit disputes between landlord and tenant, we can arrange to record the condition of your property's contents. In most cases this will be carried out by an independent consultant.
- **Rental and legal protection insurance**
If your rent isn't paid or you need to take action against a tenant, we can arrange this cover to give you backup and reassurance.
Insurance cover is subject to acceptance by the insuring company. Terms and conditions apply.